TELECOMMUNICATIONS & 5G · TELECOM INFRASTRUCTURE & OPERATIONS

Telecommunications for Non-Engineers

الاتصالات لغير المهندسين

2 days | Foundation | In person · Live online | Arabic & English

Understand the telecom world without the equations. In plain language you will learn how fixed, mobile, fibre and satellite networks work, what 4G and 5G really mean, how operators make money, and the key terms you hear in meetings every day.

WHO IT'S FOR

Sales, finance, HR, legal, procurement and management staff working in or with telecom companies.

BEFORE YOU START

No formal prerequisites: bring curiosity and a willingness to practise.

WHAT YOU'LL LEARN

- Explain how telecom networks work in plain language.
- Describe mobile generations from 2G to 5G.
- Understand operators' services and business models.
- Use key telecom terms with confidence.

Training a team?
We run this course privately for organizations, on your dates, at your site or ours, and adapt the examples to your network and equipment.

COURSE OUTLINE

4 modules, 2 days

MODULE 01

Networks made simple

- Fixed, mobile, fibre and satellite
- How a call and a data session travel

MODULE 02

Mobile generations

- 2G to 5G
- What 5G changes

MODULE 03

The telecom business

- Services and revenues
- Regulation and spectrum

MODULE 04

Talking telecom

- Key terms and acronyms
- Reading a technical proposal

ALSO IN TELECOM INFRASTRUCTURE & OPERATIONS

AI Prompting for Telecom Engineers, **Career Skills for Telecom Engineers: CV, Interviews and LinkedIn**, **Mobile Network Field Engineering**, **Network Operations Centre (NOC) Operations**, **Telecommunications Fundamentals**

Enrol or ask a question

In person in Damascus · Live online · Private training for teams. Tell us your goals and we will send the dates, the fees and the right level for you.

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